



Workaround links/buttons not working on login page

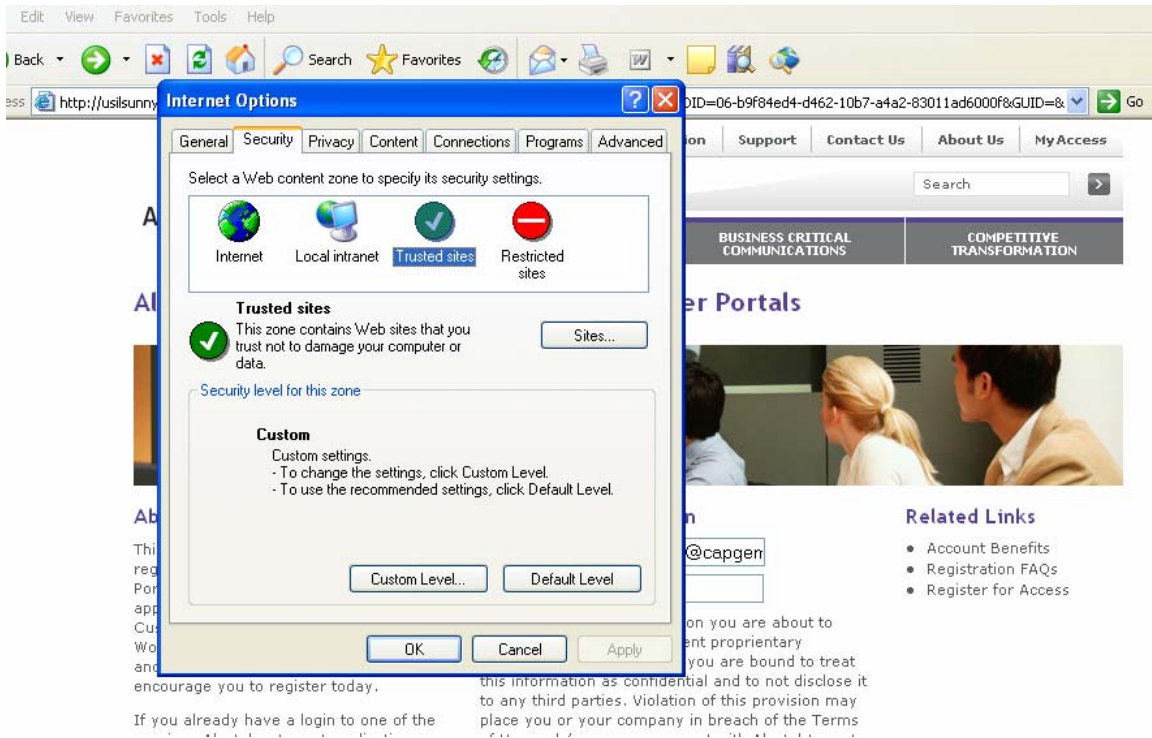
If you access the Alcatel-Lucent login page and discover that the links and/or buttons are not working, it may be an issue with security zones in your browser, specifically if you are using Internet Explorer 6 or Firefox 3. Following are some steps to workaround this problem.

1. Users using Internet Explorer 6 and above

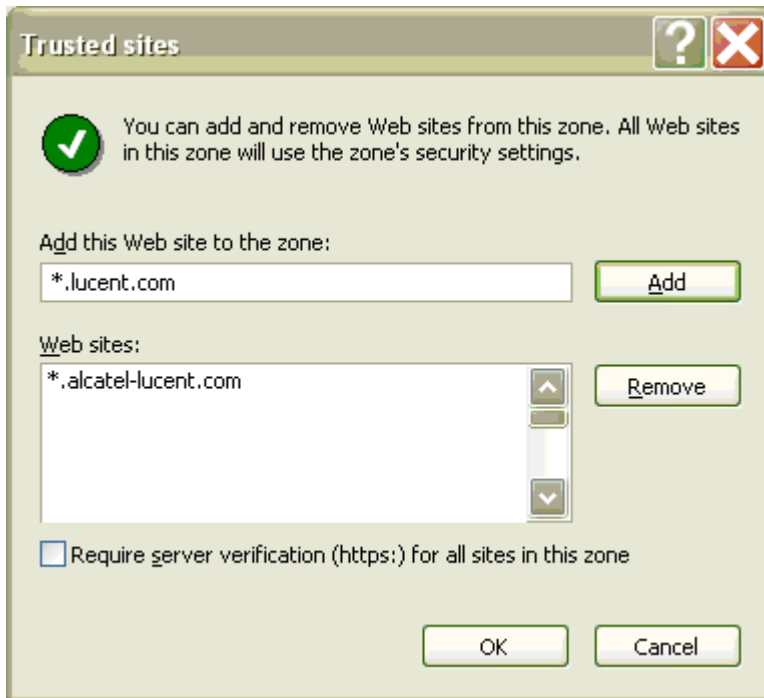
2. Users using Firefox 3.xx

1. Users using Internet Explorer 6 and above

1. On Menu go to Tools => Internet Options
 2. Click on Security Tab
 3. Under "Select a Web content zone to specify its security settings" select the icon for 'Trusted Site' - **As shown in Picture I**
 4. Click on the "Sites..." button
 5. In the Trusted Sites pop up window first un-check the check box which says "Requires server verification (https :) for all sites in this zone".
 6. In the "Add this Web site to the zone: " text box enter *.alcatel-lucent.com
 7. Click Add
 8. In the "Add this Web site to the zone:" text box enter *.lucent.com - **As shown in Picture II**
 9. Click Add
 10. In the Trusted Sites pop up window re-check the radio button which says "Requires server verification (https:) for all sites in this zone".
 11. Click OK
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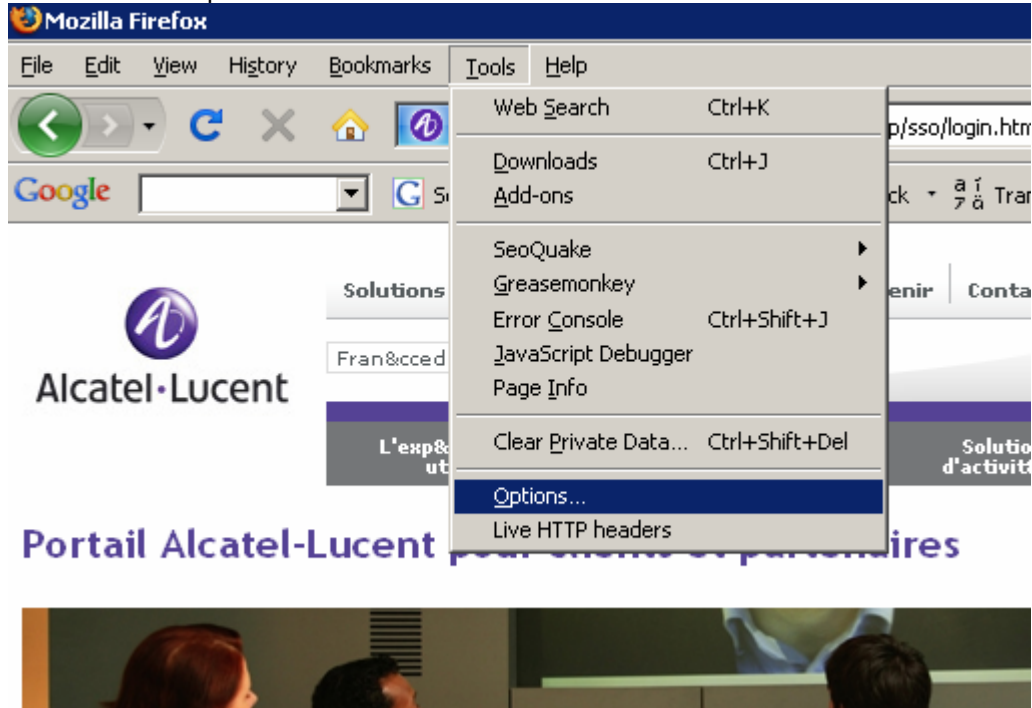
Picture 1



Picture II

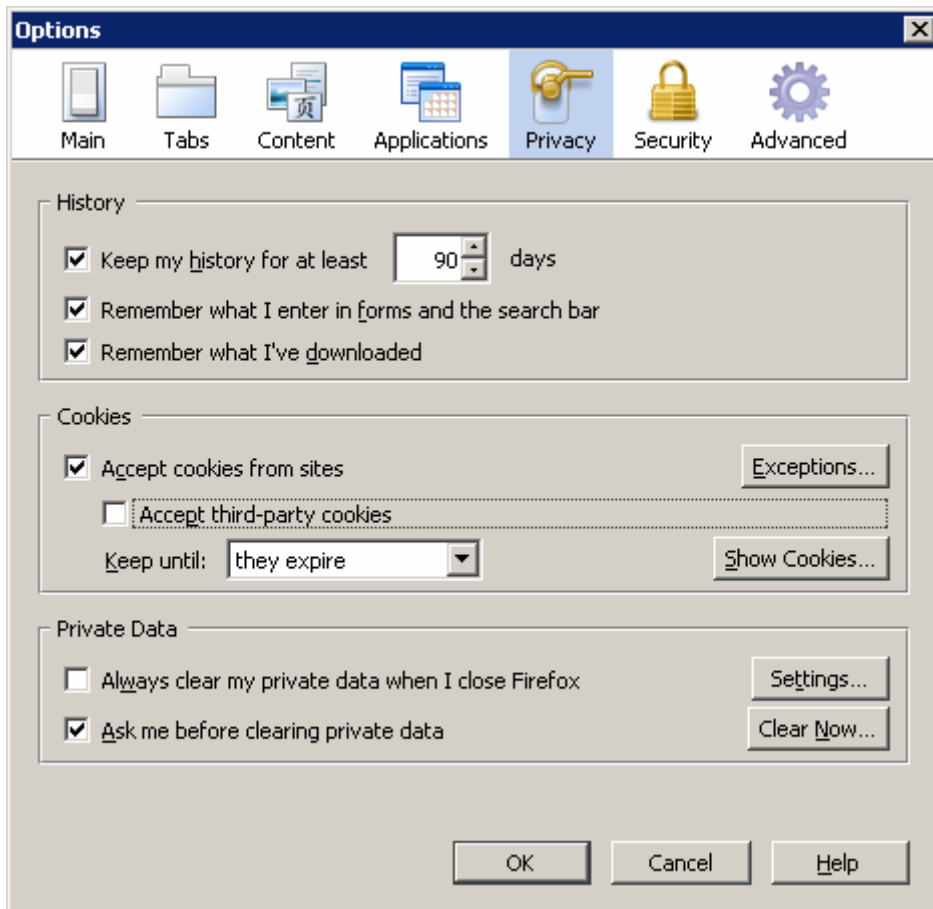
Users using FireFox 3.xx

1. Go to Tools => Options



Picture: 3

2. Select on Privacy tab



Picture: IV

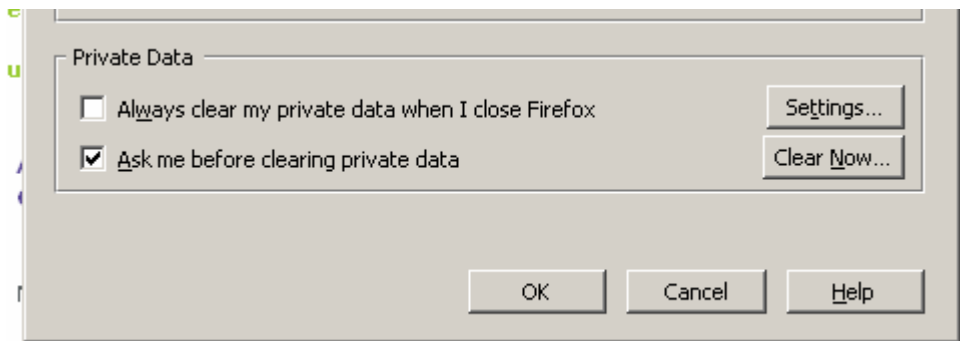
3. Ensure that "Accept Cookies from sites" check boxes are selected

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4. Click on Exceptions
 - a. Add market.alcatel-lucent.com and then click "Allow"
 - b. Add market.lucent.com and then click "Allow"



Picture V

5. Click on close
6. Click on "OK"



Attention : Les informations auxquelles vous

Picture VI
