

## Workaround links/buttons not working on login page

If you access the Alcatel-Lucent login page and discover that the links and/or buttons are not working, it may be an issue with security zones in your browser, specifically is you are using Internet Explorer 6 or FireFox 3. Following are some steps to workaround this problem.

## 1. Users using Internet Explorer 6 and above

- 2. Users using Firefox 3.xx
- 1. Users using Internet Explorer 6 and above
  - 1. On Menu go to Tools => Internet Options
  - 2. Click on Security Tab
  - 3. Under "Select a Web content zone to specify its security settings" select the icon for 'Trusted Site" - As shown in Picture I
  - 4. Click on the "Sites.." button
  - 5. In the Trusted Sites pop up window first un-check the check box which says "Requires server verification (https :) for all sites in this zone".
  - 6. In the "Add this Web site to the zone: " text box enter \*.alcatel-lucent.com
  - 7. Click Add
  - 8. In the "Add this Web site to the zone:" text box enter \*.lucent.com As shown in Picture II
  - 9. Click Add
  - 10. In the Trusted Sites pop up window re-check the radio button which says "Requires server verification (https:) for all sites in this zone".
  - 11. Click OK



You can add and remo in this zone will use th	ove Web sites from t e zone's security set	his zone. All Web sites tings.
Add this Web site to the zone:		
*.lucent.com		Add
Web sites:		
*.alcatel-lucent.com		
Require server verification	(https:) for all sites in	n this zone
	ОК	Cancel



Users using FireFox 3.xx

1. Go to Tools => Options



Picture: 3

2. Select on Privacy tab

Options							×
Main	Taba	「」 Coptent		<b>Privacy</b>	Security		
main	Tabs	Content	Applications	Privacy	Security	Advanced	
- History							_
🔽 Kee	p my <u>h</u> istor	ry for at leas	st 90 <u>*</u>	days			
🔽 Ren	nember wh	at I enter in	forms and the s	search bar			
🔽 Ren	nember wh	at I've <u>d</u> own	loaded				
Cookies							
🔽 A <u>c</u> o	ept cookies	from sites				Exceptions	
	Acce <u>p</u> t thir	d-party coo	kies				
<u>K</u> ee	ep until: 🛛	hey expire:	•			<u>S</u> how Cookies	
🗆 Private [	Data —						_
	avs clear m	iv private da	ita when I close	Firefox		Settings	
			Clear Now				
I♥ <u>A</u> SK	me berore	cleaning priv	ale uala				
						1	
				ОК	Cancel	<u>H</u> elp	

## Picture: IV

3. Ensure that "Accept Cookies from sites" check boxes are selected

4.	Click	on	Excep	tions
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- a. Add market.alcatel-lucent.com and then click "Allow"
- b. Add market.lucent.com and then click "Allow"

😻 Exceptions - Cookie	25					
You can specify which web sites are always or never allowed to use cookies. Type the exact address of the site you want to manage and then click Block, Allow for Session, or Allow.						
Address of web site:						
market.alcatel-lucent.c	com					
	Block	Allow for Session	Allow			
Site		Status				
market.lucent.com		Allow				
	- <b>1</b>		- 1			
Remove Site Remov	/e All Sites	_				

## Picture V

- 5. Click on close
- 6. Click on "OK"

u ,	Private Data   Image: Always clear my private data when I close Firefox   Image: Always clear my private data when I close Firefox   Image: Always clear my private data   Image: Always clear my private data   Image: Clear Mow	e
1	OK Cancel <u>H</u> elp	5

Picture VI